

## FIRST TIME DIGITAL BANKING USER STEP-BY-STEP GUIDE

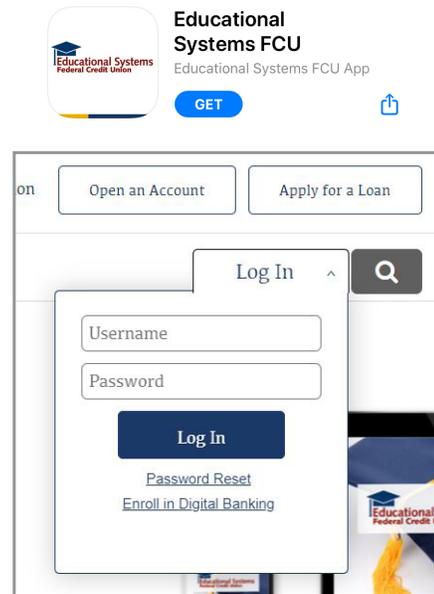
### Step 1: Getting started

#### ■ Download the app

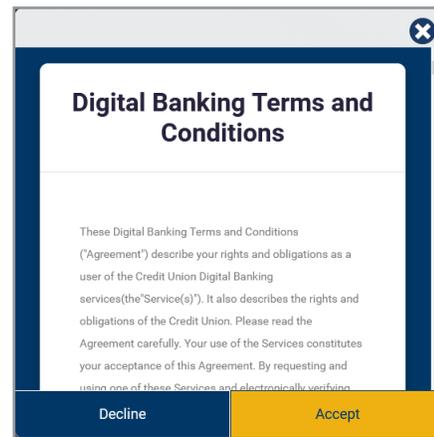
Visit the Apple® or Android® app store and search for “Educational Systems FCU”. Once the app is installed, click the Enroll in Digital Banking link.

#### ■ Use a web browser

Visit [esfcu.org](http://esfcu.org), select the “Log In” button and click the Enroll in Digital Banking link.

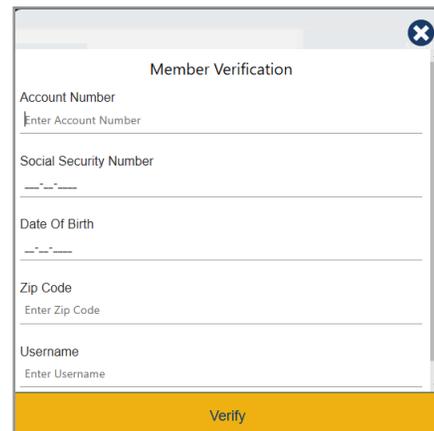


### Step 2: Read and accept the Digital Banking Terms and Conditions



### Step 3: Enter your Member Verification credentials

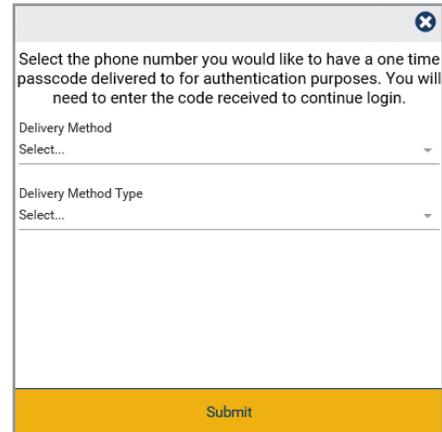
- Complete the fields. Information must match with what’s on file with the Credit Union. If you need to update your contact information, call us at 301.779.8500.



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### Step 4: Register your device

- Choose a delivery preference to receive an authentication code. The code will be sent to the email address or phone number that's on file with the Credit Union. If you need to update your contact information, call us at 301.779.8500.
- Once you receive the code, it's valid for 15 minutes and can be used on multiple devices.



Select the phone number you would like to have a one time passcode delivered to for authentication purposes. You will need to enter the code received to continue login.

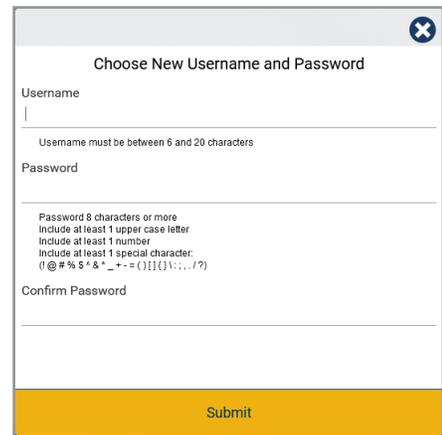
Delivery Method  
Select...

Delivery Method Type  
Select...

Submit

### Step 5: Create your username and password

- Create a username between 6-20 characters.
- Create a password. The password must be at least 8 characters or more:
  - At least one upper case letter
  - At least one lower case letter
  - At least one number
  - Optional: One special character:  
(!@%\$^&\*\_\*+= () [] {} ;,./?)



Choose New Username and Password

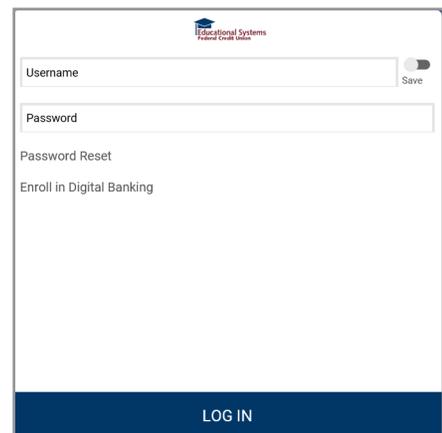
Username  
|  
Username must be between 6 and 20 characters

Password  
Password 8 characters or more  
Include at least 1 upper case letter  
Include at least 1 number  
Include at least 1 special character:  
(!@%\$^&\*\_\*+= () [] {} ;,./?)

Confirm Password

Submit

### Step 6: Log in using your username and password



Educational Systems  
Federal Credit Union

Username  Save

Password

Password Reset

Enroll in Digital Banking

LOG IN